

# Program Statement

**OPI:** ADM **NUMBER:** 3937.01

DATE: December 31, 1996

SUBJECT: Electronic Technician Trainee

Developmental Program

1. <u>PURPOSE AND SCOPE</u>. To establish a developmental program for Electronic Technicians and specify selection and training requirements.

These positions are established at institutions for no more than 18 months. The Central Office funds the position for only one year. After that year, the institution shall be responsible for the salary of the trainee until they are transferred into a permanent position.

- 2. <a href="PROGRAM OBJECTIVES">PROGRAM OBJECTIVES</a>. The expected results of this program are:
- a. Qualified Bureau employees will be recruited and trained as Electronic Technicians.
- b. Successful trainees will be qualified for Electronic Technician positions in the Bureau.

### 3. DIRECTIVES AFFECTED

- a. Directives Rescinded. None.
- b. Directives Referenced

PS 3000.02 Human Resource Management Manual (11/01/93) PS 4200.09 Facilities Operations Manual (04/03/96)

### 4. STANDARDS REFERENCED

- a. American Correctional Association Foundation/Core Standards for Adult Correctional Institutions: None
- b. American Correctional Association Foundation 3rd Edition Standards for Adult Correctional Institutions: None
- c. American Correctional Association Foundation/Core Standards for Adult Local Detention Facilities: None

- d. American Correctional Association Foundation 3rd Edition Standards for Adult Local Detention Facilities: None
- e. American Correctional Association Foundation 2nd Edition Standards for Administration for Correctional Agencies: None
- 5. <u>INSTITUTION REQUEST FOR A TRAINEE POSITION</u>. A Warden who wishes to establish an Electronic Technician trainee position shall make a written request through the Regional Director to the Regional Facilities Administrator using the appropriate format (Attachment A).

The requesting institution must:

- Have an Electronic Technician on staff who shall serve as trainer for the Electronic Technician trainee. The trainer must have at least one year of experience as an Electronic Technician in a Bureau institution and be available during the entire training period, and
- Agree to fund the specialized training.
- 6. <u>REGIONAL REVIEW</u>. The Regional Facilities Administrator shall evaluate the request and, if approved, forward it to the Chief, Facilities Operations, Central Office. Each request shall be submitted on a list that clearly identifies regional training priorities (see Attachment B).

### 7. CENTRAL OFFICE REVIEW AND PROCESSING

- a. The Central Office Facilities Operations Section shall initiate form SF-52 to announce and select the position.
- b. When the announcement closes, the Central Office Staffing Branch shall establish a Best Qualified List and forward it to Facilities Operations staff for evaluation.
- c. The Regional Facilities Administrator and Warden shall be advised of the candidates on the Best Qualified List.
- d. The Chief, Facilities Management Branch, shall make the final candidate selection.
- e. If there are no applicants or if no selection is made within 120 days, the Central Office may withdraw the position.
- 8. TRAINING PROCEDURES. Using the Electronic Technician Trainee Development Plan (Attachment C) as a guide, the institution shall establish a training schedule based on the individual trainee's abilities.
- a. The trainee shall progress through the training with periodic reviews by the Regional Telecommunications Specialist.

- b. The trainee and Facility Manager shall submit Monthly Trainee Progress Reports to the Regional Facilities Administrator.
- c. The Regional Facilities Administrator shall forward the Monthly Trainee Progress Report to the Chief of Facilities Operations with the Monthly Facilities Operations Reports.
- d. When a trainer (institution Electronic Technician) is unable to complete training a trainee, the Facility Manager shall be responsible for continued training and documentation and coordinate the training with the Regional Telecommunications Specialist.

The institution shall handle all administrative and personnel functions concerning the trainee including promotions or job applications for a permanent duty assignment.

- 9. <u>REASSIGNMENT AFTER TRAINING</u>. After the trainee has been selected for a permanent position, the Regional Facilities Administrator shall notify the Chief, Facilities Operations, in writing of the location and effective date of the reassignment and provide a copy of form SF-52.
- All trainee positions shall be returned to the Central Office after the training period is completed.
- 10. <u>INSTITUTION RENEWAL OF TRAINING PROGRAM</u>. If the institution desires to continue participating in the developmental program, the Warden shall make another request in accordance with Section 5 of this Program Statement.

\s\
Kathleen M. Hawk
Director

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Date

MEMORANDUM FOR Regional Facilities Administrator

FROM: Warden, Local Institution

SUBJECT: Request for Electronic Technician Trainee Position

The purpose of this memorandum is to request the establishment of an Electronic Technician trainee position at \_\_\_\_\_.

This institution has a skilled Electronic Technician on staff who shall serve as the trainer for the trainee. We will provide funds for the specialized training needed by the trainee to sucessfully complete the program.

If approved, the Central Office will fund this position for one year. This institution will pay the salary of the trainee for all training exceeding one year and until the trainee is placed in a permanent position.

We will provide monthly reports on the trainee's progress to the Regional Office and alert the Regional Facilities Administrator of any special problems that may arise.

Our current Electronic Technician is \_\_\_\_\_ who has been the technician at this facility for \_\_\_\_ years.

If you need additional information, please advise.

(Letterhead)

Date

MEMORANDUM FOR , CHIEF FACILITIES OPERATIONS

FROM:

SUBJECT: Request for Electronic Technician Trainee Position

The purpose of this memorandum is to request an Electronic Technician trainee position at \_\_\_\_\_.

The application has been reviewed and meets the criteria of the Electronic Technician Developmental Program Statement.

The request has been approved by this office and is included on the Regional training location priority list below.

- 1.
- 2.
- 3.
- 4.

If you have any questions, please call me.

### FACILITIES MANAGEMENT DEVELOPMENT PLAN ELECTRONICS TECHNICIAN TRAINEE

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### FACILITIES MANAGEMENT DEVELOPMENT PLAN

## ELECTRONICS TECHNICIAN TRAINEE ESTIMATED COMPLETION SCHEDULE

I.	Perimeter Intrusion Detection Systems.	160	HRS
II.	Radio Communications Systems and Equipment.	160	HRS
III.	Door/Gate Controls and/or Alarms.	40	HRS
IV.	Closed Circuit Television.	80	HRS
V.	Telephone Systems.	320	HRS
VI.	Microwave Motion Detection Alarms.	40	HRS
VII.	Fire and Smoke Alarm System.	160	HRS
VIII.	Control Centers.	80	HRS
IX.	Metal Detector and Detector Type X-ray.	20	HRS
Х.	Remote Control Devices.	20	HRS
XI.	S.I.S. Equipment.	40	HRS
XI.	Data Processing Equipment.	20	HRS
XII.	Intercom and Paging System.	40	HRS
XIII.	Window Alarms.	10	HRS
XIV.	Facilities Operations Manual.	40	HRS

### FACILITIES MANAGEMENT DEVELOPMENT PLAN ELECTRONICS TECHNICIAN TRAINEE

This is a recommended guide to define training requirements based on the trainee's abilities. Completion of the Facilities Management Development Plan is based upon several factors.

Specifically, each participant is requested to maintain a folder or binder in which examples, narrative descriptions, and the Facilities Management Development Plan checklist are contained. The Trainer will review each identified training segment when completed and the Facility Manager will certify completion.

The Trainee's performance evaluations will be affected by the level of compliance which is demonstrated with respect to completion of the plan.

The following constitutes the Facilities Management Plan checklist for  ${\bf .}$ 

There are signature blocks for all reviewers and certifiers after each segment and on the last page of the checklist. The Regional Telecommunications Specialist will review the entire manual upon completion of the same for certification.

A monthly progress report will be completed by the Trainee and the Trainer. This progress report will be included in the Monthly Facilities Report sent to the Region with the Facility Managers comments. The Regional Telecommunications Specialist will forward the reports to the Central Office Facilities Operations.

The Electronics Technician Trainee shall satisfactorily demonstrate a professional level of competence in all of the following systems:

- I. Perimeter Intrusion Detection Systems.
  - A. Sensor components.
    - 1. Power supply.
      - a. Function.
      - b. Voltage adjustment.
    - 2. Power supply regulator.
      - a. Function.
      - b. Voltage adjustment.
    - 3. Final regulator.
      - a. Function.
      - b. Voltage adjustment.
    - 4. Battery charger.
      - a. Function.
      - b. Voltage adjustment.
    - 5. Fence cards and processors.
      - a. Function.
      - b. Sensitivity adjustment.
      - c. Tamper adjustment.
    - 6. Sound and motion sensor.
      - a. Function.
      - b. Installation.
      - c. Maintenance.
    - 7. Lightening protection.
      - a. Fence grounding.
      - b. Sensor array protection.
  - B. Annunciator system.
    - 1. Operation.
      - a. Response.
      - b. Reset.
      - c. Access.
    - 2. Programming.
      - a. Time and date.
      - b. Assign transponders.
      - c. Delete transponders.
      - d. Obtain printout of transponders.
    - 3. Maintenance.
  - C. Battery backup systems.
    - 1. Function.
    - 2. Maintenance and log requirements.
    - 3. Replacement.

- D. Transponder link between sensor and annunciator systems.
  - 1. Function.
  - 2. Installation.
  - 3. Maintenance.
- E. Communication link with the mobile map system and the two way radio.
- F. System testing.
  - 1. Physical fence testing.
  - 2. Visual fence examination.
- G. Use of service manuals and introduction to local and regional service vendors.
- H. Attend and successfully complete formal training by manufacturer.
- I. Compliance with all parts of the Facilities Operations Manual.
  - 1. Record keeping.

    Monthly Perimeter Intrusion Detection
    Systems Report.
  - 2. Review and update preventative maintenance procedures.

Reviewed by	Date:
Certified by	Date:

- II. Radio communications systems and equipment.
  - A. All two way radio equipment.
    - 1. Portable radios.
      - a. Operation.
      - b. Function.
      - c. Minor in-house repairs.
      - d. Maintenance.
    - 2. Body alarm transmitters and receiver.
      - a. Operation.
      - b. Function.
      - c. Maintenance.
    - 3. Chargers for all battery operated radios and body alarms.
      - a. Operation.
      - b. Function.
      - c. Maintenance.
    - 4. Mobile radios.
      - a. Operation of mobile radio, and it's relation to the Perimeter Detection System.
      - b. Function.
      - c. Maintenance.
    - 5. Base station.
      - a. Operation of Base Station.
      - b. Function.
      - c. Maintenance
    - 6. Radio control panel.
      - a. Operation of panel.
        - i. Relation to the base station.
        - ii. Relation to annunciator map system in the mobile trucks.
      - b. Function.
      - c. Maintenance.
    - 7. Auxiliary base station.
      - a. Operation.
      - b. Function.
      - c. Maintenance.
    - B. Radio pager system.
      - 1. Operation.
      - 2. Function.
      - 3. Maintenance.

- Compliance with all parts of Facilities Operations С. Manual.

  - Radio testing and review requirements.
     Understand and prepare service contracts.
     Record keeping.
  - Maintenance records.
  - Review and update preventative maintenance 4. procedures.

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### III. Door/Gate controls and/or alarms.

- A. Control sally port.
  - 1. Gate control.
    - a. Operation.
    - b. Function.
    - c. Maintenance.
  - 2. Interlocking system.
    - a. Function.
    - b. Maintenance.
  - 3. Indicating system.
    - a. Function.
    - b. Maintenance.
  - 4. Wiring.
    - a. Series loop.
    - b. Push button.
- B. Vehicular sally port.
  - 1. Gate control.
    - a. Operation.
    - b. Function.
    - c. Maintenance.
  - 2. Interlocking system.
    - a. Function.
    - b. Maintenance.
  - 3. Indicating system.
    - a. Function.
    - b. Maintenance.
  - 4. Wiring.
    - a. Series loop.
    - b. Push button.
  - 5. Gate intercom / buzzer.
    - a. function.
    - b. wiring.
- C. Special Housing sally port.
  - 1. Gate control.
    - a. Operation.
    - b. Function.
    - c. Maintenance.
  - 2. Interlocking system.
    - a. Function.
    - b. Maintenance.
  - 3. Indicating system.
    - a. Function.
    - b. Maintenance.
  - 4. Wiring.
    - a. Location.
    - b. Maintenance.

- D. Compliance with all parts of the Facilities Operations Manual.

  - Record keeping.
     Review and update preventative maintenance procedures.

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IV.	Closed	Circuit	Television.

- A. Cameras.
  - 1. Function.
  - 2. Installation.
  - 3. Maintenance.
- В. Monitors.
  - 1. Function.
  - 2. Installation.
  - 3. Maintenance.
- Recording equipment.
  - 1. Operation
  - 2. Function.
  - 3. Installation.
  - 4. Maintenance.
- D. Controls.
  - 1. Operation.
  - 2. Function.
  - 3. Installation.4. Maintenance.
- E. Wiring.
- Use of service manual and introduction to local and regional vendors.
- Compliance with all parts of the Facilities Operations Manual.
  - 1. Record keeping.
  - 2. Review and update preventative maintenance procedures.

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### V. Telephone Systems.

- A. Operations of the PBX telephone system.
  - 1. Use of service manuals and introduction to local and regional service vendors.
  - 2. Operation of the PBX switching systems.
  - 3. Types of circuit cards used.
  - 4. Circuit board programming.
  - 5. Memory programming.
  - 6. Power supply and fusing.
  - 7. Commercial and FTS trunks, their "D" mark location.
  - 8. Direct Inward Dialing trunks.
  - 9. Function and operation of "off the hook" alarm system.
  - 0. Function and operation of the "222" alarm system.
  - 1. Function and operation of the "333" system.
- B. Installation of telephone equipment and associated wiring.
  - 1. Inmate phone system.
    - a. Individual phone disconnect switches.
    - b. Hookup to the inmate phone monitoring and recording system.
    - c. Introduction to local vendor for service and installation of inmate phones.
  - 2. Staff phone system and programming.
  - 3. Layout of Institution wiring.
    - a. Location of punch down blocks.
    - b. Tone tracing of wire pairs.
    - c. Cable interconnection.
  - 4. Two wire loop system and ground start.
  - 5. Importance of proper grounding.
- C. Understanding of the emergency speed dialing system as to programming and wiring.
- D. Coordinating with local, FTS, and GSA phone management companies.
- E. Preventative maintenance.
- F. Formal training on PBX systems provided by the manufacturer.

- G. Compliance with all parts of the Facilities Operations Manual.
  - 1. Record keeping.
    - Installation records. a.
      - i. Phone wiring.
      - ii. Phone location.
      - iii. Phone programming.
  - b. Maintenance records.
    Review and update preventative maintenance 2. procedures.

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- VI. Microwave Motion detection alarms.
  - A. Sensor system.
    - 1. Function.
    - 2. Wiring connection to transponder.
  - B. Annunciator system.
    - 1. Operation.
    - 2. Function.
    - 3. Transponder/input programming.
  - C. Use of service manual and introduction to local and regional vendors.
  - D. Compliance with all parts of the Facilities Operations Manual.
    - 1. Record keeping.
      Monthly Perimeter Intrusion Detection Systems
      Report.
    - 2. Review and update preventative maintenance procedures.

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VII.	Fire	and	smoke	alarm	system.
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- A. Control panel.
  - 1. Operation.
    - a. Alarm resetting procedure.
    - b. Trouble resetting procedure.
  - 2. Function. aintenance.
- B. Sensors.
  - 1. Function.
  - 2. Maintenance.
- C. Annunciator.
  - 1. Operation.
  - 2. Programming.
  - 3. Function.
  - 4. Maintenance.
- D. Wiring.
  - 1. Theory.
  - 2. Installation.
- E. Use of service manuals and introduction to local and regional vendors.
- F. Compliance with all parts of Facilities Operations Manual.
  - 1. Smoke detector cleaning and testing.
  - 2. Record keeping.
  - 3. Review and update preventative maintenance procedures.

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### VIII. Control Centers.

- A. Proper procedures to maintain security of the Control Center.
- B. Purpose and operation of all of the equipment within the Control Center.
  - 1. Annunciation Panel.
  - 2. Radio Control panel.
  - 3. Body alarm receiver.
  - 4. 333 telephone.
  - 5. Attendant console.
  - 6. Inmate phone switching.
  - 7. CCTV camera controls.
  - 8. Emergency speed dialing equipment.
  - 9. Public address system.
  - 10. Sally Port and Rear Gate intercom.
  - 11. SENTRY Computer.
  - 12. Radio and body alarm battery chargers.
  - 13. Door and Gate Controls (including interlocking mechanisms).
  - 14. CCTV monitoring equipment.
  - 15. 222 phone equipment.
  - 16. No-dial phone equipment.

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ΤX	Metal	detector	and	detector	twne	X-ray
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- A. Stationary.
  - 1. Operation.
  - 2. Function.
  - 3. Calibration and testing.
  - 4. Maintenance.
- B. Portable.
  - 1. Operation.
  - 2. Function.
  - 3. Calibration and testing.
  - 4. Maintenance.
- C. Use of service manual and introduction to local and regional vendors.
- D. Compliance with all parts of the Facilities Operations Manual.
  - 1. Record keeping.
  - 2. Review and update preventative maintenance procedures.

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- X. Remote Control Devices.
  - A. Location of all remotely controlled units and their controllers.
  - B. Theory and operation of interlocking system of remote control devices.

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XI.	S.I.S	S. E	Equi	pment	

- Telephone scanner.
  - 1. Operation of computer control.
  - 2. Installation.
  - 3. Function.
  - 4. Repair.
- Communications link.
  - 1. Installation.
  - 2. Function.
- Phone number storage unit.
  - 1. Operation of computer control.
  - Installation.Function.
- Audio recording equipment.
  - 1. Operation.
  - 2. Installation.
  - 3. Function.
  - 4. Maintenance and repair.
- E. Use of service manual and introduction to local and regional vendors.
- F. Record keeping.

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XII.	Data	processing	equipment.

- Personal computers.
  - 1. Operation.
  - 2. Basic function.
  - Installation.
  - 4. Bureau-approved software.
  - 5. Security.
- В. FAX machines.
  - 1. Operation.
  - Basic function.
     Installation.
- C. Batch Transmission System.
  - 1. Operation.
  - 2. Basic function.
  - 3. Installation.
- Modems
  - 1. Operation.
  - 2. Basic function.
  - 3. Installation.
  - 4. Security
- SENTRY system. Ε.
  - 1. Operation.
  - 2. Basic function.
  - 3. Installation.
  - 4. Security
- Use of service manual and introduction to local and regional vendors.
- Record keeping. G.

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XIII. Intercom and Paging Sy	ystem.
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- A. Intercom components.
  - 1. Amplifier w/controls.
    - a. Operation.
    - b. Function.
    - c. Maintenance.
  - 2. Speakers.
  - 3. Wiring.
- B. Paging system components.
  - 1. Amplifier.
    - a. Function.
    - b. Installation.
    - c. Maintenance.
  - 2. Controls.
    - a. Operation.
    - b. Function.
    - c. Maintenance.
  - 3. Speakers.
  - 4. Line distribution system wiring.
    - a. Function.
    - b. Installation.
- C. Use of service manual and introduction to local and regional vendors.
- D. Compliance with all parts of the Facilities Operations Manual.
  - 1. Record keeping.
  - 2. Review and update preventative maintenance procedures.

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XIV.	Window	alarms.
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- Function
   Operation
   Maintenance

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XV.	Grounding	and	Surge	Protection

- A. National Electrical Code, NFPA 70 (1993)
  - 1. Article 250 Grounding
    - a. Section B, Circuit and System Grounding
    - b. Section C, Location of System Grounding
    - c. Section D, Enclosure Grounding
    - d. Section E, Equipment Grounding
    - e. Section F, Methods of Grounding
    - f. Section G, Bonding
    - g. Section H, Grounding Electrode System
    - h. Section J, Grounding Conductors
    - i. Section K, Grounding Conductor Connections
  - 2. Article 280 Surge Arrestors
  - 3. Article 310 Conductors for General Wiring
  - 4. Article 645 Electronic Computer/Data Processing Equipment

645-15. Grounding

- 5. Article 720 Circuits and Equipment Operating at Less than 50 volts
- 6. Article 725 Class 1, Class 2, and Class 3 Remote Control, Signaling, and Power-Limited Circuits
- 7. Article 760 Fire Protective Signaling Systems
- 8. Article 770 Optical Fiber Cables and Raceways
- 9. Article 780 Closed-Loop and Programmed Power Distribution
- 10. Article 800 Communications Circuits
- 11. Article 810 Radio and Television Equipment
- 12. Article 820 Community Antenna Television and Radio Distribution systems

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### XVI. Facilities Operations Manual.

- A. Chapters requiring a thorough and complete knowledge.
  - 1. Chapter 2: Work Programming, Scheduling and Reporting.
  - 2. Chapter 3: Buildings and Facilities (B&F) Projects.
  - 3. Chapter 5: Preventative Maintenance/ Inspections.
  - 4. Chapter 7: Life Safety/Fire Protection in Buildings and Structures.
  - 5. Chapter 9: Telecommunications Systems and Electronic Equipment.
- B. Chapters requiring a basic knowledge.
  - 1. Chapter 1: Facilities Administration and Organization.
  - 2. Chapter 4: Architect Engineer Services.
  - 3. Chapter 6: Energy Conservation
  - 4. Chapter 8: Environment Control.
  - 5. Chapter 10: Automotive Acquisition, Maintenance and Operations.
  - 6. Chapter 11: Mechanical Systems and Power Plant Operations
  - 7. Chapter 12: Electrical Systems.
  - 8. Chapter 13: Physical Plant Review Program.
  - 9. Chapter 14: Plumbing Systems.
  - 10. Chapter 15: Reserved
  - 11. Chapter 16: Automated Systems.

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